

## CAMP FEEDBACK TOOL



### Summary

The *Camp Feedback Tool* is designed to be completed by staff/volunteers who have facilitated or supported a camp or retreat. The tool can be modified to suit local program requirements and needs.



### Keywords

Survey tool  
Cross sectional data (snapshot)  
Longitudinal data (trend analysis)  
Quantitative data (frequency data)  
Monitoring  
Reporting



### Staff/Volunteer Use



### Program Evaluation



### Resources

Computer and internet access  
1 x facilitator  
Online survey account (for example [www.surveymonkey.com](http://www.surveymonkey.com); free trial, AUS\$19.95 per month or approx. AUS\$200 per annum).



### Individual Activity



### Time

Set up: N/A  
Implementation: 5 minutes  
Analysis: 1-2 hours (depending on number of participants)



### Frequency of use

At the end of a camp



## How to Use This Tool

The *Camp Feedback Tool* is an online questionnaire which provides a confidential method of collecting feedback from staff/volunteers who facilitated or supported a camp.

The *Camp Feedback Tool* has been created using Survey Monkey which is a website that allows users to create and edit surveys, collect and analyse results quickly and easily. Survey Monkey enables users to view their results as they are collected and generates standard reports showing overall group responses as well as individual answers. Users can also create custom graphs and charts.

The software is easy to use even for those with little or no experience in evaluation. The software has a privacy policy which states that all the data collected remains absolutely confidential. Survey participants are given access to the survey through the Survey Monkey website [www.surveymonkey.com](http://www.surveymonkey.com) or can be sent a link to the survey via email or sms. The survey guides participants through the survey which includes a range of response types – comments, scales, multiple choice, tick boxes.

The version included in this guide was tested in a therapeutic peer support program for young people at risk of depression, suicide or self harm. It contains 7 sections:

- Introduction
- Information About You
- Feedback on sessions
- Behaviour
- Level of Change
- Overall

The survey can easily be modified to meet the requirements of specific camp-based programs.



## Suggested Uses

The *Camp Feedback Tool* should be implemented after every camp to enable datasets to be compared over time and to identify trends and areas for service improvement.

The results of the Camp Feedback Tool should be discussed as part of a staff meeting or a general camp debrief session.



## Complementary Tools

The *Camp Feedback Tool* collects data about the camp experience from the perspective of the staff and volunteers attending camp. To increase the reliability of the data collected, program staff should consider implementing an evaluation tool to collect data from camp participants, for example the *Camp Evaluation Questionnaire*.

The *Camp Feedback Tool* can also be used in conjunction with the *Camp Participant Monitoring Tool* to collect specific feedback on each individual camper.



## Implementation Tips

- The *Camp Feedback Tool* is intended to be completed by staff and/or volunteers attending camp within 1 week of attending camp.
- Give staff/volunteers access to the survey as soon as possible after camp and schedule a meeting to discuss the results during the week following camp if possible. The results can be collated ready for the discussion. Those staff/volunteers who may be unable to attend the discussion are still able to give their feedback.
- For volunteers, being able to provide feedback at a time that suits them and not having to be present at a meeting to discuss the results may be an added bonus.
- It is important to reassure staff/volunteers that the surveys will remain anonymous and no-one will be able to trace the comments back to individuals.
- If programs do not have access to computers and internet, the *Camp Feedback Tool* can be printed out and administered as a paper-based survey. Results would have to be manually collated if this approach is taken.



## Links

[Camp Evaluation Questionnaire](#)

[Camp Feedback Tool](#)

[Camp Participant Monitoring Tool](#)



The My-Peer Toolkit [1.0] was developed by [Western Australian Centre for Health Promotion Research](#) and is licensed under a [Creative Commons Attribution-Noncommercial-No Derivative Works 2.5 Australia License](#). It can be accessed at [www.mypeer.org.au](http://www.mypeer.org.au).



# Camp Feedback Tool

## 1. INTRODUCTION

The purpose of this questionnaire is to collect some feedback from all staff and volunteers who participated in the [enter name of camp or retreat]

Your answers are confidential and anonymous.

Thank you for completing this questionnaire. It should only take about 5 minutes.

[Enter name of camp coordinator]

## 2. INFORMATION ABOUT YOU

1. Please select if you are:

A staff member     A volunteer

2. Number of camps you have been involved in (including this one):

1       2       3       4+

## 3. Feedback on sessions

1. Please indicate which sessions worked particularly well

	Worked really well	Worked quite well	Did not go as well
Communication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trust	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wellbeing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Self Esteem	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
External activity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Grief and loss	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expression	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Families and relationships	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Entertainment night	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Candle circle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Physical activity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Caucusing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Going home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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2. Please list up to 5 factors which may have influenced how well sessions worked

1.
2.
3.
4.
5.

## 4. Behaviours

1. Which of the following peer support behaviours did you observe on camp amongst participants?

- Empathy
- Helping
- Sharing
- Friendship
- Encouraging
- Mentoring
- Confiding
- None of the above

How did these behaviours affect the overall camp experience for young people?

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2. Please indicate if you observed any of the following behaviours on camp

- Group conflicts
- Bullying (physical or verbal)
- Silos/cliques
- Solitary individuals
- Breaking rules
- Lack of engagement
- No - none of the above

How did these behaviours affect the overall camp experience for young people?

## 5. Level of change

1. Which of the following best describes the level of change you saw in the camp participants?

- Huge change for most participants
- Some change for most participants
- Very little change generally
- Very mixed - significant for some, not for others
- No significant change seen

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2. To what extent do you feel participants were able to reach their goals as a result of this camp?

	Completely	Partially	Not at all	I'm not sure
Self esteem	jn	jn	jn	jn
Make friends	jn	jn	jn	jn
Learn coping strategies	jn	jn	jn	jn
Practise coping strategies	jn	jn	jn	jn
Get away from home	jn	jn	jn	jn
Get support from other people	jn	jn	jn	jn
Learn about me	jn	jn	jn	jn
Learn about others	jn	jn	jn	jn

Please comment

3. What factors do you think contributed most to any positive changes seen?

	Strongly agree	Agree	Disagree	Strongly disagree
Facilitator skills	jn	jn	jn	jn
High level of peer support	jn	jn	jn	jn
Positive group dynamics	jn	jn	jn	jn
Bush location	jn	jn	jn	jn
Perceived safe space	jn	jn	jn	jn
Support from staff/volunteers	jn	jn	jn	jn
High level of youth engagement	jn	jn	jn	jn
Mix of indoor/outdoor sessions	jn	jn	jn	jn
Mix of serious/fun activities	jn	jn	jn	jn
Making friends	jn	jn	jn	jn

Other (please specify)

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4. What factors do you think may have contributed to lower levels of change in some participants?

	Strongly agree	Agree	Disagree	Strongly disagree
Emotional state	jn	jn	jn	jn
Lack of peer support	jn	jn	jn	jn
Lack of staff support	jn	jn	jn	jn
Lack of social skills	jn	jn	jn	jn
Lack of confidence	jn	jn	jn	jn
Lack of coping strategies	jn	jn	jn	jn
Low level of engagement	jn	jn	jn	jn
Negative peer influences	jn	jn	jn	jn
Incident(s) involving expulsion or discipline	jn	jn	jn	jn
Low readiness to change	jn	jn	jn	jn

Other (please specify)

## 6. Overall

1. How would you describe this camp experience overall

	Excellent	Emotional	Stressful	Difficult	Exhausting
For you	€	€	€	€	€
For participants	€	€	€	€	€

Please comment

2. Based on your camp experience(s), do you have any suggestions or recommendations for future camps?